#### FREQUENTLY ASKED QUESTIONS

# How can I use the Assessment Center services?

- $\cdot$  You can call and schedule an appointment.
- · You can walk-in during operating hours.
- You can send a written request for help (email or US Mail).

### How can I contact you?

- · Phone: (440) 326-4019, (440) 326-4040 (DH)
- · Email: a.center@lcfct.org
- Mail: 1070 Infirmary Rd. Elyria, OH 44035

### What can I expect?

- The center is a comfortable and friendly atmosphere.
- $\cdot$  You will be welcomed and supported.
- The staff will ask you several questions and you are also encouraged to ask questions.
- A plan will be created together that meets your needs.
- After the meeting, staff will follow up with you to see how you are doing and if you need any other support.

### How long will the process take?

- We want to meet your needs. We will take as long as we need to talk about the situation.
- The average appointment is 1-2 hours.

# Does the parent/caregiver and youth need to be at the appointment?

• Yes, your voice is VALUABLE. We want everyone to share their thoughts and experiences.

### How can I share my experience with you?

• We want to hear from you. We will ask you to complete a survey to tell us about your experience.



JUDGE SHERRY L. GLASS



JUDGE FRANK J. JANIK



JUDGE LISA I. SWENSKI

Please visit us on the web for a detailed overview of the Court, program descriptions, list of contacts, and frequently asked questions.

## http://www.lcdrc.org

## LORAIN COUNTY DOMESTIC RELATIONS COURT

JUDGE SHERRY L. GLASS JUDGE FRANK J. JANIK JUDGE LISA I. SWENSKI





## 1070 INFIRMARY ROAD ELYRIA, OH 44035

Phone: (440) 326-4040 (DH) (440) 326-4019 Fax: (440) 326-4079 Email: <u>a.center@lcfct.org</u>

OPEN 7 DAYS A WEEK Weekdays 8:00 AM to 9:00 PM Weekends 12:00 PM to 8:00 PM Closed Holidays

### **ASSESSMENT CENTER**

The Lorain County Assessment & Resource Center was developed to provide families with immediate assistance regarding their child's unruly or delinquent behavior. The Assessment Center provides prevention and early intervention assessments as well as referrals to community agencies and/or the Court for youth and their families who are exhibiting at-risk behaviors at home, school, and/or in the community.

#### **MISSION STATEMENT**

The Assessment Center believes that investing in the youth and families of Lorain County is essential. The Center is dedicated to providing the best resources and community supports available to divert youth, when appropriate, from entering or becoming further involved in the juvenile court system.

### GOALS OF THE ASSESSMENT CENTER

To divert as many youths as possible from entering the juvenile justice system through early interventions such as assessments and referrals to supportive services, tailored to address each youth and family's individual needs. ARE YOU CONCERNED ABOUT YOUR CHILD FOR ONE OR MORE OF THESE REASONS?

TROUBLE AT HOME TROUBLE AT SCHOOL TROUBLE IN THE COMMUNITY

# WE CAN HELPI



The intake process involves the gathering of information from personal interviews, school reports, police reports, and other documents regarding:

FAMILY ISSUES SCHOOL & ATTENDANCE AGENCY INVOLVEMENT COURT HISTORY MENTAL HEALTH ISSUES BEHAVIOR IN THE COMMUNITY

#### WHAT CAN I EXPECT?

The Assessment Center staff will meet with the youth and their family together or separately. Once a plan is developed and referrals are made, the Assessment Center staff will remain available to assist with the connection of services, if needed, for up to three months following the initial assessment.



### FOR MORE INFORMATION, CONTACT

Jennifer Kerns Diversion Services Coordinator (440) 328-2213 Jen.kerns@lcfct.org

Donna Rivera-Wells Deputy Chief Probation Officer (440) 326-4874 donna.rivera@lcfct.org *Also available for public speaking engagements*